



# PRODUCT DISCLOSURE STATEMENT

Part A

SWU Online Invest 28 September 2023

Distributor:

SWU Online Invest Pty Ltd ACN 129 746 176
trading as SWU Online Invest, a corporate
authorised representative of Premium
China Funds Management Pty Ltd
ACN 113 856 214 AFSL 291570

Responsible Entity & Issuer: OpenInvest Limited ACN 614 587 183 | AFSL 504 155

> Scheme: OpenInvest Portfolio Service ARSN 628 156 052

This Part A PDS should be read together with Part B and the Investment Menu which together comprise the Product Disclosure Statement for the SWU Online Invest service.



SWU Online Invest gives you the opportunity to choose from a selection of professionally managed Model Portfolios.

Our Model Portfolios can be diversified across various asset classes including but not limited to Government Bonds, Infrastructure, Australian and International Shares, Emerging Markets, Property, Corporate Fixed Interest, Mortgages, Alternatives and Cash.

Further information about each Model Portfolio including the underlying mix of assets, the recommended minimum investment amount and time horizon and the likely risks and expected returns, can be found in this document, in the associated Investment Menu and at www.swuonlineinvest.com.au. This information will allow you to make an informed decision about which Model Portfolio might be right for you.

Once you have made your selection, the multi-award winning SWU Group investment team will then manage your portfolio, keeping you up-to-date with all relevant changes. You can relax, knowing your investments are being looked after by the SWU Group team. You will be able to keep track of your portfolio and our updates via your SWU Online Invest Investor Portal and the SWU Online Invest app. A number of reports are accessible via your Investor Portal, and full year tax reporting will also be provided to you.



## About SWU Group

The SWU Group ("SWU Online Invest Pty Ltd") was founded by Simon Wu in 1986. Over the last 30+ years the firm has established itself as one of the pre-eminent multi-family offices in Australia. Over its tenure the group has expanded its service offering to include accounting, financial advice, credit advisory and estate planning through both its internal capacity as well as strong external partnerships.

The Investment Philosophy of the SWU Group is simple yet hard to replicate – called Co-Invest, Co-Strategy. This means that any investment opportunity or strategy that is recommended to our clients are ones that the SWU Group principals are invested in already creating a strong alignment of interest to build long term wealth – together.

We pride ourselves on the trust our clients have had in us over the last three and a half decades.

SWU Online Invest was established in 2021 in response to the demand from the public wanting professional investment assistance that was low cost and easily accessible. Using our same tried and tested Co-Invest, Co-Strategy method of managing portfolios, we are now able to offer similar model portfolios to the broader investing public. SWU Online Invest offers a simple and easy to use service for people wanting to access professionally managed investment portfolios, whether they have a large or small amount to invest, or for those who believe they do not require complex financial advice, not require complex financial advice.

Our investment committee reviews and updates our Model Portfolios regularly to make sure that each has the right mix of investments, with the goal of maximising your returns using the knowledge and skills built over almost four decades of investment experience.

Select
an SWU Group Portfolio that best suits your needs



Rest Easy
SWU Group will now take care of your portfolio

**Understand**why SWU Group is making changes to your portfolio

View your portfolio anytime, online 24/7



#### How SWU Online Invest Works

When you open an Account in the SWU Online Invest service ("the Service"), you obtain your own personal investment portfolio that is professionally managed for you by the team at SWU Group in accordance with the objectives of the investments you have chosen.

You are able to view your portfolio via your Investor Portal and app. You will also receive regular updates and information from the team at SWU Group, explaining the rationale for their investment decisions and their reflections on investment markets and other relevant topics; all to help keep you informed about the status of your portfolio.

The Service is provided via the OpenInvest Portfolio Service (ARSN 628 156 052), an IDPS-like managed investment scheme registered with ASIC under the Corporations Act. The Responsible Entity of the scheme, OpenInvest Limited (referred to as "OpenInvest", the "Responsible Entity" or the "Administrator"), operates pursuant to a strict regulatory regime overseen by ASIC, and is required by law to act in the best interests of all investors.

The diagram below shows the roles of the different parties involved in delivering a safe, compliant and professional investing solution for all investors.





## Roles and Responsibilities



#### YOU

The Service is designed for investors seeking professional portfolio management. You can:

- ▶ Choose the investment option that best suits your needs;
- ▶ Open an Account through the online application process; and
- Monitor your Account online through the Investor Portal and app.



#### **SWU GROUP**

SWU Group's team of experienced professionals research and assess financial markets, securities and investment managers in order to make investment decisions on behalf of investors. Their decisions are communicated to the Administrator.



#### **OPENINVEST**

OpenInvest Limited ACN 614 587 183, AFSL 504 155 is the Responsible Entity and performs administration functions of the Service. This means OpenInvest:

- ▶ Undertakes transactions for your portfolio based on instructions from SWU Group;
- Is responsible for all reporting and record keeping;
- Maintains the Investor Portal and app for you to view your portfolio and access content; and
- Is available to address any queries you may have.

As the Responsible Entity, OpenInvest is required by law to, among other things:

- Act honestly:
- ▶ Exercise a reasonable degree of care and diligence;
- Act in the best interest of investors; and
- ▶ Treat all investors equally.



#### **CUSTODIAN**

Link Fund Services Pty Limited ABN 44 114 914 215 ('Custodian') has been appointed as the Custodian for the Service. The Custodian holds investments of the Service in trust for safe keeping on behalf of investors.



#### **AUDITOR**

An independent external auditor has been appointed by OpenInvest and is responsible for reviewing financial statements, preparing accounts on behalf of the scheme and auditing both OpenInvest's compliance with its Australian Financial Services Licence and its adherence to its Compliance Plan.



#### About this Document

This **Part A** of the Product Disclosure Statement ('PDS') and the accompanying **Part B** (which provides more detail on how the Administrator operates the Service) is issued by OpenInvest Limited as Responsible Entity for the Service. It contains information about the Service including its key features and benefits, risks, how it works, as well as the fees and costs that relate to the Service, together with your rights and obligations as an investor.

Parts A and B of this PDS should be read in conjunction with:

- ▶ The Investment Menu which forms part of the PDS and contains information on the investment options available to you;
- ▶ The Target Market Determination ('TMD') describing for whom each investment option might be suitable; and
- ▶ The Terms and Conditions of use ('Terms of Use') relating to your use of the Service.

#### **Updating information**

From time to time certain information in this PDS may need to be updated. Updated information relating to the Service will be made available through your Investor Portal.

The Administrator reserves the right to change features of the Service. Where such changes are material to your investment, you will be given at least 30 days written notice before such changes take effect.

## General Advice Warning

The information contained in this PDS and the Investment Menu is general information only and does not take into account your individual objectives, financial situation, needs or circumstances. It is your responsibility to determine whether investing in the Service is appropriate for you, as well as considering the suitability of the investment options available; having regard to your objectives, financial situation, needs and circumstances.

The Administrator does not provide financial advice that takes into account your personal circumstances and does not make any recommendation to invest in any particular investment option or in the Service. A Target Market Determination (TMD) document is available via the Key Documents section in the online application process, which outlines the Administrator's opinion as to the type of investor for whom each investment option might be suitable.

Should you require assistance in determining whether an investment in the Service is right for you, you may wish to seek personal advice from an appropriately licensed financial adviser. If you access the Service other than via personal financial advice or wish to select a different investment option than that recommended, please note that it is your responsibility to determine whether investing in the Service and the investment option you select is appropriate for you.



#### Recommended Minimum Investment

Every Model Portfolio has a recommended minimum investment amount, which is an amount that ensures you obtain broad exposure to the securities in that Model Portfolio. If you invest less than the recommended minimum, you may not own all securities for that Model Portfolio, however, when you add additional money to your Account, the Administrator will seek to acquire those securities for you. A minimum required to open or maintain an Account may apply, which will be communicated via the online application process.

#### Costs of investing through the Service

The total fees and costs you will pay are set out in this PDS (see Fees and Other Costs section, below) and associated Investment Menu, and via the fee calculator available through the online application process and your Investor Portal. In addition, you can obtain disclosure documents for any underlying investment products within a Model Portfolio or that you select from the Administrator.

## Eligibility

Investment in the Service is only open to persons receiving this PDS as a hard copy or electronically within Australia, and does not constitute an offer or invitation in any place where, or to any person to whom, it would not be lawful to make such an offer or invitation. Investment in the Service is not available to a US Person as defined in US federal securities laws. To invest in the Service, you must be at least 18 years of age, be an Australian resident for tax purposes and have an Australian residential address.

#### Consent

The Custodian and SWU Group have given and, at the date of this PDS, not withdrawn, their written consent to be named in this PDS, and to the inclusion of the statements made about or attributed to them, in the form and context in which they appear.

These service providers have not otherwise been involved in the preparation of this PDS and have not caused or otherwise authorised the issue of this PDS. These service providers and their employees and officers do not accept any responsibility arising in any way for errors or omissions from this PDS, other than in relation to the statements for which it has provided its consent.

Please note that none of SWU Group, the Administrator or the Custodian guarantees the success of the Service or any particular investment, or the repayment of capital or a particular rate of return, income or capital.

Administrator contact details:

Call: 1800 952 427 (8am-6pm AET Monday-Friday)

Email: support@swuonlineinvest.com.au Website: www.swuonlineinvest.com.au



# Features and Benefits

#### It's easy to get started

You can open your account online in minutes, and because recommended minimums are relatively low, the service is more accessible to everyone.

#### Your own professionally managed portfolio

Once you open an Account you will have access to a range of investment options and the ability to obtain your own personal portfolio that will be professionally managed for you by the team at SWU Group.

#### Stay informed and up-to-date

You will be able to view your portfolio 24/7 via your Investor Portal and app.

The team at SWU Group will also keep you informed on the key issues they are assessing in making decisions managing your portfolio.

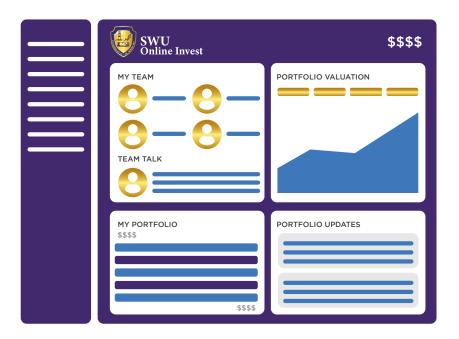
#### Reports

You can generate several reports on your portfolio covering portfolio performance, transactions, fees and tax. The Administrator will also send you an Annual Tax Statement to assist you (and your accountant) in preparing your annual tax return.



#### Your online Investor Portal allows you to:

- View the individual holdings that make up your portfolio;
- Access regular updates from the team at SWU Group including explanations for changes they make to your portfolio;
- Access a variety of reports relating to your Account including portfolio performance and tax reports;
- Select a different investment option; and
- ▶ Transfer additional money to or make withdrawals from your Account.



#### You can transfer additional money to your Account

You can transfer additional money to your Account via your Investor Portal and app.

#### You can arrange for withdrawals from your Account

You can make withdrawals from your Account at any time via the Investor Portal and app.

Partial withdrawals can be in cash. Full withdrawals can be in cash or in kind - that is, all CHESS-eligible listed Australian securities in your portfolio may be transferred out if you decide to close your Account.

You can also set up a regular withdrawal amount. Full details of withdrawal functionality are set out under "How to withdraw money from your Account" in Part B.

#### **Investor App**

A dedicated app is available for Android and iOS.

## All for a reasonable, easy-to-understand and transparent fee

Your fee is simple, clear and easy-to-understand.

Full details of fees are set out below in "Fees and Other Costs".



# Fees and Other Costs



## Did you know?

Small differences in both investment performance and fees and costs can have a substantial impact on your long term returns.

For example, total annual fees and costs of 2% of your fund balance rather than 1% could reduce your final return by up to 20% over a 30 year period (for example, reduce it from \$100,000 to \$80,000). You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs. You may be able to negotiate to pay lower contribution fees and management costs where applicable. Ask the fund or your financial adviser.

#### To find out more

If you would like to find out more, or see the impact of the fees based on your own circumstances, the Australian Securities and Investments Commission (ASIC) website (www.moneysmart.gov.au) has a managed fund fee calculator to help you check out different fee options.

This section shows fees and other costs that you may be charged. These fees and costs may be deducted from your money, from the returns on your investment or from the holdings referrable to your Account as a whole.

Taxes are set out under "Tax Information" in Part B.

You should read all the information about fees and costs, as it is important to understand their impact on your investment. Fees and costs that relate to each particular investment option are set out in the Investment Menu.

All fees are in Australian dollars and are inclusive of Goods and Services Tax (GST) and net of any Reduced Input Tax Credits (RITCs).



Type of fee or cost	Amount	How and when paid		
Ongoing annual fees and costs				
Management fees and costs   The fees and costs for managing your account.				
Management fee   The fee for managing your portfolio	Each Model Portfolio has a unique Management Fee, described in the Investment Menu. Fees for these investment options range between 0.25% - 1%.	The Management Fee is calculated based on the daily value of your Account and deducted monthly in arrears directly from your Account.		
Indirect Cost   The actual/estimated fees and costs of any underlying managed funds and/or ETFs in a Model Portfolio or that you select	Specific to each Model Portfolio or Product, described in the Investment Menu	Indirect costs are not deducted from your Account. They are charged within any underlying managed fund or ETF within a Model Portfolio or that you select, and are reflected in the unit price of that managed fund or ETF.		
Performance Fee   Amounts deducted from your investment portfolio in relation to the performance of your investment	Nil	Not applicable		
Transaction costs   The costs involved in buying and selling assets in your Account.				
Domestic: Cost for transactions of unlisted/listed assets	0.1% (capped at \$9.50 per transaction)	Charged as a percentage of the transaction value and deducted from your Account when any such transaction occurs		
International: Cost for transactions of unlisted/listed assets	0.15% (capped at \$14.50 per transaction)	Charged as a percentage of the transaction value and deducted from your Account when any such transaction occurs		
Buy-Sell Spread   For any managed fund and/or ETF in your Account	See Investment Menu	A Buy-Sell spread may be charged by a managed fund or ETF in your Account, when amounts are invested in, or withdrawn from that managed fund or ETF. These are not ongoing costs and are not deducted from Your Account.		
Investor activity related fees and costs (fees for service or when your money moves in or out of the Service) <sup>1</sup>				
Establishment fee   The fee to start your investment	Nil	Not applicable		
Contribution fee   The fee on each amount contributed to your investment	Nil	Not applicable		
Buy-Sell Spread   An amount deducted from your Account representing costs incurred in transactions of the Service	Nil	Not applicable		
Withdrawal fee   The fee on each amount you take out of your investment	Nil	Not applicable		
Exit fee   The fee to close your investment	Nil	Not applicable		
Switching fee   The fee for changing investment options	Nil	Not applicable		

<sup>&</sup>lt;sup>1</sup> Refer to Additional Explanation of Fees and Costs in this document for service fees relating to additional services you can request of the Administrator, including in-specie fees.



## Example of annual fees and costs for the Service

The table below gives an example of how the ongoing annual fees and costs for the Service can affect your investment over a one year period. You should use this table to compare the Service with other managed investment products.

Cost information for each Model Portfolio is shown in the Investment Menu. In addition, you can use the online fee calculator to compare the cost of investing in each Model Portfolio, for any investment amount and over both annual and monthly time periods.

Example - SWU Online Invest Income Booster <sup>1</sup>		Balance of \$50,000 with a contribution of \$5,000 <sup>2</sup> at the end of the year
Management Fees and Costs	\$942.25	Includes the Management Fee of \$500.00 and Indirect Costs of \$442.25.
PLUS Performance Fee	Nil	Not applicable
PLUS Transaction Costs	\$71.63	You will have an estimated \$18.00 deducted from your Account in the Service and an estimated Buy-Sell Spread cost of \$39.30 deducted by the managed funds or ETFs in your portfolio. The contribution of an additional \$5,000 would attract transaction fees of \$14.33.
PLUS Contribution Fees	Nil	Not applicable
EQUALS Cost of \$1,013.88 If you had an investment of \$50,000 at the beginning swu online Invest Income Booster you would be charged fees and costs of \$1,013.88.		If you had an investment of \$50,000 at the beginning of the year and you put in an additional \$5,000 at the end of the year you would be charged fees and costs of \$1,013.88.
		What it costs you will depend on the actual Model Portfolio you choose.

Important note: the fees and costs charged in the example above are reasonable estimates and are provided by way of illustration. Refer to the Investment Menu for further information about the fees and costs associated with each Model Portfolio or investment you select.



<sup>1</sup> The fees and other costs shown in this example include fees and costs for OpenInvest and SWU Online Invest Pty Ltd.

<sup>&</sup>lt;sup>2</sup> The \$5,000 contribution is assumed to take place at the end of the financial year for the purposes of this example.

## Additional explanation of fees and costs

#### Management Fee

The Management Fee is the cost of managing your Account and includes:

- ▶ Amounts payable to SWU Online Invest Pty Ltd for making investment decisions;
- Amounts payable to the Administrator for administering your Account; and
- Other expenses and reimbursements in relation to the Service, including fees payable to a Distributor marketing the Service.

The Management Fee is based on your total Account balance, including the portion held in cash. The fee is calculated daily and is deducted monthly in arrears from the cash holding in your Account.

#### Fee Discounts

Investors with an account balance over \$500,000 receive discounts on their Management Fee, as per the table below.

Account size	Discount % applied to your entire account balance
0 - \$500,000	0%
\$500,001 - \$1,000,000	20%
\$1,000,001 - \$2,000,000	30%
\$2,000,001 - \$3,000,000	40%
>\$3m	50%

#### **Indirect Costs**

Indirect Costs are an estimate of the underlying weighted ongoing fees and costs related to managed funds and ETFs within a Model Portfolio or that you select. These costs are not directly deducted from your Account, but are charged within such managed funds and ETFs (covering management fees, transaction costs for buying and selling of securities within a managed fund or ETF, and certain recoverable expenses), and are reflected in the unit prices of those underlying managed funds and ETFs. Further information on Indirect Costs is provided in the Investment Menu.

Actual Indirect Costs may vary from time to time from those estimated due to changes within underlying managed funds or ETFs, or to the weightings of managed funds and ETFs in a Model Portfolio. This PDS and associated Investment Menu will be updated annually to reflect changes in Indirect Costs. You will also be able to determine the current Indirect Cost using the fee calculator, available via the online application process and your Investor Portal.





#### **Transaction Costs**

Transaction costs are costs charged when assets in your Account are bought or sold.

Transaction costs for buying or selling assets registered in Australia	0.1% (capped at \$9.50 per transaction)
Transaction costs for buying or selling assets registered internationally	0.15% (capped at \$14.50 per transaction)>

#### Buy-Sell spread

There is no buy-sell spread for moving money into or out of the Service, however, any underlying managed fund or ETF within a Model Portfolio or that you select may charge its own buy-sell spread which is deducted from amounts invested in, or withdrawn from, that managed fund or ETF at the time of the investment or withdrawal. These are not ongoing costs and are not deducted from your Account in the Service. Where they are levied by an underlying managed fund or ETF they are used to recover the transaction costs arising as a result of the investment in or withdrawal from the managed fund or ETF, and are levied to protect ongoing investors from the cost of transaction activity driven by new investments and withdrawals. The effect of any buy-sell spread for any underlying managed funds or ETFs is shown in the Investment Menu.

The actual buy-sell spread of underlying managed funds or ETFs may vary from time to time from those estimated due to changes within underlying managed funds or ETFs, or to the weightings of managed funds and ETFs in a Model Portfolio. The PDS and associated Investment Menu will be updated annually to reflect any such changes.

#### In-Specie Out Transfer Fees

There is no fee to transfer In your securities via in-specie. The fee to transfer Out securities is \$35 per line of stock and covers the administrative work involved. This fee is deducted from your account at the time of transfer.

## Fee changes

Fees and costs vary over time. If for any reason fees and charges are to be increased, you will be provided with a minimum of 30 days written notice before any fee increase takes effect. This ensures you have time to determine if the Service remains appropriate for you, and if not, to close your account.

For more information on fee changes, see Part B of this PDS.

#### Tax

Information about taxes is set out under the subheading Tax Information in Part B of this PDS.

Part B of this PDS contains information on the Administrator's policies concerning fees and other costs.



#### **Enquiries and complaints**

If you have a query or complaint in relation to the operation of the Service or an investment within your portfolio, you can contact the Administrator by either:

- ▶ Calling on 1800 952 427 (8am-6pm AET Monday-Friday);
- ▶ Emailing complaints@swuonlineinvest.com.au

If a complaint relates to advice you have received from your financial adviser in relation to investing through the Service, we recommend you discuss the issue with your adviser in the first instance. You may also refer to the 'complaints' section of your adviser's Financial Services Guide.

Please provide all information relevant to the complaint that is in your possession or control. The Administrator will acknowledge receipt of the complaint as soon as practicable or within two working days of its receipt, and will deal with the complaint and respond to you as soon as practicable, including possibly asking for further information necessary to enable proper consideration of the complaint. If the matter cannot be resolved within 30 days of receipt of your complaint, a written explanation and an update will be provided.

If your complaint is not dealt with to your satisfaction within this timeframe, you may refer your complaint to the Australian Financial Complaints Authority (AFCA), an independent entity, at no cost and of which the Administrator is a member.

#### The contact details for AFCA are:

Mail: GPO Box 3, Melbourne, Victoria, 3001

Telephone: 1800 931 678 Website: www.afca.org.au Email: info@afca.org.au

#### Privacy and Data Collection

The information requested in the online application process is collected by the Administrator for the primary purposes of establishing and administering your account. Without this information, your application cannot be processed and an Account will not be created.

Additionally, the Administrator will need to disclose certain information, including your full name, residential address and details of your identification documents (i.e. your drivers licence or passport) to third-party service providers in order to verify your identity against Government databases and to fulfill any other legislative obligations relating to the creation and management of your Account.

Once your Account is established, SWU Online Invest Pty Ltd and any relevant authorised representatives approved by SWU Online Invest Pty Ltd will have access to summary information relating to your Account. The Administrator may also share your Account information with your accountant or financial adviser if you request this.

The Administrator's Privacy Policy is available at www.ib.swuonlineinvest.com. au/key-documents. You can also obtain a copy of the SWU Online Invest Pty Ltd privacy policy from https://simonwu.com.au/privacy-policy/. You may contact the Administrator's Privacy Officer at privacy@openinvest.com.au if you wish to update or request access to your information or if you have any queries/complaints.



# PRODUCT DISCLOSURE STATEMENT

Part B Administration of the Service

Responsible Entity & Issuer:
OpenInvest Limited
ACN 614 587 183 | AFSL 504 155

Scheme: OpenInvest Portfolio Service ARSN 628 156 052

This Part B PDS should be read together with Part A and the Investment Menu which together comprise the Product Disclosure Statement for the Service.

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## General Advice Warning

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The Administrator does not provide financial advice that takes into account your personal circumstances and does not make any recommendation to invest in any particular investment option or in the Service. A Target Market Determination (TMD) document is available via the Key Documents section in the online application process, which outlines the Administrator's opinion as to the type of investor for whom each investment option might be suitable.

Should you require assistance in determining whether an investment in the Service is right for you, you may wish to seek personal advice from an appropriately licensed financial adviser. If you access the Service other than via personal financial advice or wish to select a different investment option than that recommended, please note that it is your responsibility to determine whether investing in the Service and the investment option you select is appropriate for you.

## How the Service Works

## How to apply

To open an Account you must complete the online application process..

Communications to you will be in electronic form and will also be available through your Investor Portal. If you are printing an electronic copy of this PDS including the Investment Menu you should take care to ensure that you print all pages. Your Account will be operational when your application is processed and money transferred has been received by the Administrator.

## How to select an investment option

#### Investment Menu

The Investment Menu provides a description of each of the investment options available to you, so you can determine which might be right for you, taking into account your risk and return objectives and asset class preferences.

#### The information relating to each investment option includes:

- ▶ Background information on the Manager;
- Investment objective and strategy;
- Asset class information; and
- ▶ Fees and costs.

## How to transfer money to your account

You can transfer money into your Account at any time in the following ways.



Biller Code: 268870

Ref: Your BPAY Customer Reference No.\*

\*You will be advised of your BPAY Customer Reference Number when your account has been opened. ® Registered to BPAY Pty. Ltd. ABN 69 079 137 518

## Bank Transfer

Please use your online banking or contact your bank to make a transfer.

Account name: OpenInvest Limited

BSB: 083 004

Account number: 19 008 3950 Ref: [Account Code] (see below)

#### Account Code

A personal Account Code will be generated upon completing the online application process. Please ensure this code is referenced when completing a bank transfer; failing to do so may delay the processing of your transfer.

### Minimum initial deposit

The Administrator reserves the right to not open an Account that is funded with less than an initial deposit amount of \$1,000.

#### Additional money

Unless specifically directed by you otherwise, additional money added to your Account will be allocated proportionately across all investment options held in your portfolio.

#### Minimum cash

In order to hold sufficient cash to pay fees for the management of your Account, a minimum cash balance of 2% will be maintained by the Administrator. If necessary, investments will be sold pro rata across your portfolio to maintain the minimum cash level.

The cash component of your Account will be held in a trust account or invested in a cash fund selected by the Administrator.

If you have a temporary negative cash balance (i.e. your cash holding is overdrawn as a result of a longer settlement period for a Sell transaction than a Buy transaction), you will be charged interest on the negative cash holding.

## How can I add or change investment options?

You can add or change to a different investment option at any time through your Investor Portal.

## How your investments are administered

## Investment selection policy

The Administrator makes available investments via each Service that it deems to be suitable for investors, and that give investors the ability to obtain a diversified investment portfolio. Available investments may be limited to those investments proposed by the entity sponsoring that Service. Managers of Model Portfolios initially submit and then may amend the investments and their weightings within each Model Portfolio, and as long as such investments and weightings are within the boundaries of the Model Portfolio's mandate, the Administrator will implement the Portfolio Manager's decisions.

The Administrator has an Investment Committee to review and approve all investments and Model Portfolios, as well as the suitability of an entity to manage a Model Portfolio. The Investment Committee's primary consideration in approving investments, Portfolio Managers and Model Portfolios is that the respective managers have the requisite skills, experience and resources to manage the investment or Model Portfolio proposed. Further information on the Administrator's Investment Committee may be obtained from the Administrator.

#### Interest, dividends and distributions

Interest, dividends and distributions from your investments will be credited directly to your Account and automatically reinvested into your portfolio, in line with portfolio weightings. Alternatively, you can elect to have any part of this paid out to your Nominated Bank Account through the withdrawal functionality.

#### Minimum trade size

To avoid an excessive number of small transactions in your portfolio, the Administrator will generally only undertake trades where the trade size is over a minimum threshold.

The Administrator reserves the right to change thresholds and threshold conditions at any time.

## Corporate actions

Corporate action communications (dividend or distribution reinvestment plans, rights issues and notices of meetings) in relation to investments in your portfolio are provided to the Custodian and Administrator. The Administrator will always act in the best interests of investors in the Service as a whole in dealing with corporate actions, but will not be obliged to act on any individual investor's directions.

#### The Administrator's policy regarding corporate actions is to, generally:

- ▶ Elect to receive dividends and distributions in cash, which will be credited to investor Accounts;
- > Adopt a neutral position and not vote at meetings of holders of securities, although discretion may be exercised to vote depending on particular circumstances; and
- Use its discretion in dealing with other corporate actions.

In certain limited circumstances, entitlement to corporate actions may be subject to externally imposed limits or caps which may result in your entitlement to participate in the corporate action through the Service being less than the entitlement of an individual investor holding the same number of securities directly.

## Trading policy

Depending on transaction volumes, the Administrator may decide not to trade every Business Day. In addition, the Administrator is not responsible for any delays to trading caused by matters outside its control.

## How to withdraw money from your Account

You can make withdrawals from your Account through the Investor Portal (there is generally a minimum withdrawal amount for partial withdrawals).

Partial withdrawals will be made in cash to your Nominated Bank Account. Unless specifically directed by you otherwise, withdrawals will be effected proportionately across all investment options held in your portfolio.

If you are closing your Account, you can elect to have your holdings sold, with cash proceeds transferred to your Nominated Bank Account, or alternatively, CHESS-eligible listed securities in your portfolio can be transferred to your nominated broker (although please note a fee applies for such in-specie transfers).

Your money will generally be available in your Nominated Bank Account within 5 – 10 Business Days of you issuing a withdrawal instruction to us. Exact timing will depend on the liquidity of investments being sold (for instance, the sale of managed fund units will generally take longer than the sale of listed securities), market conditions and potentially factors beyond our control. In normal circumstances we will only transfer the withdrawal amount requested by you via a single transfer when that amount has been realised by the sale of your investments. We will not transfer any immaterial amounts that may appear in your Account after it has been closed and we have transferred cash proceeds to you.

## Communications

#### Your Investor Portal

You can access communications from your Manager and the Administrator in your Investor Portal, and you will also receive email notifications when new communications are available.

#### Through the Investor Portal you can:

- ▶ Access regular updates from your Manager about your investment portfolio;
- Generate reports regarding your Account;
- Access communications and documents from the Administrator, including your Annual Tax Statement; and
- Access formal documents governing your Account and the Service, including the PDS and Investment Menu.

## What reports will I have access to?

#### Key reports available via the Investor Portal include:

- Portfolio Valuation Report: this gives a full valuation of your portfolio.
- Investment Transactions Report: lists all buys and sells, and fees and charges deducted in respect of your Account.
- ▶ Performance Report: the performance of your portfolio can be calculated over any time period.
- Income Report: lists all income including franking credits.
- Tax Reports: information to assist you with your tax planning and in the preparation of your tax return.
- ▶ Expense Report: lists all expenses and fees.
- > Realised/Unrealised Capital Gains Detail Report: lists all realised/unrealised capital gains in respect of your portfolio.

#### **Annual Statements**

The Administrator will issue your annual statement to you after the end of each financial year.

#### The annual statement will be available via the Investor Portal and will consist of the following reports:

- Investment portfolio as of 30 June a full valuation of your portfolio.
- Detailed investment transactions details of all transactions in your Account for that year.
- Investment movement and returns details of your portfolio performance.
- Detailed investment income details of income received including franking credits.

## **Annual Tax Statements**

The Administrator will issue your annual tax statement to you after the end of each financial year.

## The annual tax statement will consist of the following reports to assist in preparation of your annual tax return:

- ▶ Investment income summary summary of income received in your portfolio over the year.
- ▶ Investment income detailed report details of income received, including franking credits.
- Distribution reconciliation report provides a breakdown of tax details of any distributions in your portfolio.
- Realised and unrealised gains report shows details of the profit/loss on investments that have been sold, as well as unrealised profit/loss on investments that are still held in your Account.

Please note that the Annual Tax Statement will generally only be available in October each year, as the Administrator cannot prepare reports until all taxation information is received from any managed funds and ETFs that have been or are currently in your portfolio.

#### Financial information for the Scheme

A copy of the audited Annual Financial Report for the Scheme as a whole will generally be available by October each year. This report will provide consolidated information on the overall financial position of the Scheme and will not contain any information particular to your Account.

## Policies - fees and other costs

## **Expense Recovery**

Unless the Administrator informs you otherwise with not less than 30 Days written notice, any expenses which the Administrator properly incurs or becomes liable for in connection with administering the Service including audit, legal and tax consulting fees, compliance committee costs, expenses and liabilities, will be paid by the Administrator.

The Administrator may be entitled to input tax credits for certain costs or expenses that it incurs in its capacity as Responsible Entity of the Scheme.

If any claim for input tax credits results in the Responsible Entity receiving a payment from the Australian Taxation Office (ATO), the amount of the ATO payment will be applied towards costs and expenses that may be incurred in its capacity as Responsible Entity.

The Administrator may also recover certain abnormal expenses from time to time. These are expenses that are not generally incurred during the day to day operations of the Service and are not necessarily incurred in any given year, but might be due to abnormal events such as the cost of running a meeting of investors in the Service, the costs of any instruction we undertake on your behalf that is not generally incurred during the day to day operations of the Service or legal costs incurred by commencing or defending legal proceedings, where we take such action in your best interest as an investor in the Service.

To the extent that any abnormal costs, expenses and charges are attributable to a particular investor or class of investors, then they are deducted only from that investor's Account or the Accounts of that class of investor. Otherwise, these amounts are allocated equitably amongst all investors as the Administrator may determine.

## Fee Changes

Fees and costs can vary over time. If for any reason fees and charges are to be increased, you will be provided with a minimum of 30 days written notice before any fee increase takes effect. This ensures you have time to determine if the Service remains appropriate for you, and if not, to close your Account.

You cannot be charged more than what is disclosed to you in this PDS. The fees applicable to your investment are set out in the table under "Fees and other costs" in Part A of the PDS. The Investment Menu contains further information about the fees and costs that relate to each investment.

The Constitution sets the categories of fees that can be charged and the maximum level of those fees, which is currently 5% p.a. This limit can only be changed if the Constitution is changed to increase the limit (and investor approval to do so would first need to be obtained).

## Netting

The Administrator charges amounts for transactions on your Account as set out in Part A, and retains the benefit of any lesser amount of actual trading that may be required as a result of netting any transactions across the accounts of different investors.

#### **Differential Fees**

In accordance with the Corporations Act, fees for investors classed as "wholesale" or "professional" can be negotiated. Reduced fees might also be offered to investors who have different classes of interests or in different Services. The Constitution allows for more than one class of interest to be issued.

We cannot enter into individual fee arrangements with other investors unless otherwise permitted by law.

## Tax Information

Investing, and dealing with investments, often has tax implications which can be complex, and which are invariably particular to your circumstances. The tax information set out below is a broad overview of the possible Australian income tax consequences for Australian Resident investors who invest through the Service. As the taxation consequences of investing differ between investors depending on whether the investor is an individual, company, trust or SMSF, it is important that you seek your own professional advice that takes into account your individual circumstances.

#### Taxation of the Service

The Service is not taxed since all investments are beneficially held by investors directly in their separate Accounts. You have a vested interest in your securities held through the Service. All income and gains/losses on your investments accrue directly to you.

#### Tax on Income

Depending on the types of investments made, your portfolio can derive income in the form of distributions, dividends, interest, gains on the disposal of investments and other types of income. Generally speaking, such income can be taxable and may need to be included in your income tax return. Similarly, any tax credits that you receive (for example, franking credits or foreign income tax offsets) may be available to offset part or all of any resulting tax liability.

If you receive franking credits, your entitlement to use those credits to offset tax or obtain a refund of tax may be affected by your holding of the underlying investments which resulted in the credits. For example, you must hold the relevant investments at risk for more than 45 days (90 days for preference shares) to be entitled to the credit. Please see your tax adviser for further information, as some exceptions and additional requirements do apply.

## Tax on Capital Gains

The disposal of investments in your portfolio may result in a taxable gain or loss under the capital gains tax provisions of the Income Tax Assessment Act 1997.

Disposals may be triggered by the investment decisions of your Manager or by you (in the case of a withdrawal or by changing investments).

In some cases, (e.g. you are in the business of trading in investments) gains and losses on the disposal of some investments may be taxed on revenue account and not be subject to the capital gains tax rules. You should consult your tax adviser in this regard.

## Foreign Investments

Depending on the particular investment options accessed through the Service, some investors may come to hold investments which generate income in foreign territories. Such foreign income will generally be subject to certain amounts of international withholding tax and may require some additional administration by the investor. This will generally be as simple as completing an additional form - which the Administrator may share with the Australian Tax Office (ATO) and/or equivalent official entities overseas (as required). In some circumstances, a local taxation provision may be available to offset the foreign withholding tax paid on the foreign income.

For example: if you select investments through the Service which include direct US assets, we will ask you to complete a `W8BEN Form' prior to your money being invested. Fulfilling this requirement helps to ensure that the appropriate level of tax is withheld from any foreign income earned.

Managing the taxation of international investments can be complicated and some investors may wish to seek advice from a qualified tax accountant.

#### Taxation Reform

The Australian Federal Government can change taxation laws at any time and this could result in change to the taxation treatment of your investment. We recommend that investors seek their own independent professional advice on the potential application of those reforms to their specific circumstances.

## Providing your Tax File Number

If you choose not to provide your Tax File Number (TFN) or Australian Business Number (ABN) during the online application process, we will not be able to proceed with opening your Account.

#### Goods and Services Tax

GST will be charged on or incorporated in various expenses paid by the Service including the fees charged for managing the Model Portfolios and administering and promoting the Service.

All fees in this PDS are quoted inclusive of GST.

## Tax Reporting

Tax reports are available online at any time via your Investor Portal and the Administrator will provide you with an Annual Tax Statement to assist you with your tax planning and preparation of annual tax returns.

# Risks

Every investment involves an element of risk. Whilst the Administrator and Managers have policies and procedures to reduce and manage risks, it is important for you to be aware of the risks of investing in the Service (and of investing, in general).

### Manager risk

There is a risk that Managers don't achieve the investment objectives of that particular investment, including that some or all of the capital invested may be lost.

The Administrator monitors the performance of Managers and periodically assesses whether each investment is continuing to meet its objectives. For Model Portfolios that invest in managed funds or ETFs, the Model Portfolio will be subject to the risks of the underlying managed funds or ETFs. For more information on managed fund or ETF risks, you should refer to the Product Disclosure Statement (PDS) of the relevant managed fund or ETF (which you can obtain by contacting the Administrator).

#### Regulatory risk

Regulatory risks involve changes introduced by a government or regulator (whether in Australia or overseas) to a regulatory framework and/or taxation, and hence can affect the value of investments.

## Liquidity risk

In some market conditions, particular investments may be difficult to buy or sell, preventing a rebalance, a reallocation or an investment from being made within a timely period and at a fair price. This may also result in delays in meeting a withdrawal request(s) or a withdrawal request(s) may be scaled back.

#### Market risk

Market risk relates to changes in the price of investments in your Account and can result in capital loss or fluctuations in the value of your portfolio. Changes in the price of investments may be driven by changes to the profitability of companies and sectors, economic cycles, business confidence and government policy. There are also additional risks in investing in foreign markets such as political and social instability, regulatory changes and exchange rate movements. While risk is present in every form of investment, whether an investor invests in shares directly or through a managed investment, the benefit of professional management is that Managers have the resources and expertise to monitor risks closely and seek to reduce the impact of such risks when making investment decisions.

# General Information

OpenInvest Limited ACN 614 587 183 holds AFSL 504 155 which authorises it to operate the Service as Responsible Entity.

Its responsibilities and obligations as Responsible Entity are governed by the Constitution for the Service, as well as the Corporations Act and general trust law. The Constitution contains a number of provisions relating to the rights, terms, conditions and obligations imposed on both investors and the Responsible Entity. You may request a copy of the Constitution free of charge by contacting the Administrator.

#### The main provisions which relate to your rights under the Constitution include:

- Your beneficial interest in the investments and cash in your portfolio;
- Your right to close your Account and what you are entitled to receive if you do so;
- Your rights to attend and vote at meetings of the Service these mainly reflect the requirements of the Corporations Act which also deal with investor rights to Requisition or call a meeting;
- ▶ That your liability is generally limited to the value of your portfolio; and
- ▶ What you are entitled to receive if the Service is closed.

#### In relation to the Responsible Entity's powers, duties and liabilities in respect of the Service, the Constitution sets out broad rights:

- ▶ To refuse applications to open an Account, at its discretion and without giving reasons;
- ▶ To act on properly authorised instructions, administer your Account, and generally manage the Service;
- Not to act on instructions in certain cases and that it is not liable for delays due to failure to act on unclear instructions or for other reasons beyond its control;
- To terminate Accounts, including if an investor does not hold the required minimum balance or breaches the rules governing the Service as set out in this PDS and the Terms of Use;
- ▶ To determine minimum application, withdrawal and holding amounts and powers in support of these minimums;
- ▶ To extend the period for withdrawal in certain circumstances;
- To be reimbursed from the investments of the Service where it incurs liabilities while acting in the proper performance of its duties as Responsible Entity and where such liabilities are not caused by its negligence, breach of trust or fraud. The Responsible Entity will only seek reimbursement where it incurs liabilities while acting in your best interest, and will where practicable generally seek your approval before taking any action on your behalf which may incur such liabilities;
- To change the Constitution. Generally, the Responsible Entity can only change the Constitution where it reasonably believes that the changes will not adversely affect your rights as an investor. Otherwise, the Constitution can only be amended if approved by special resolution at a meeting of investors;
- To charge fees and recover all expenses incurred in the proper performance of its duties as the Responsible Entity of the Service. The Administrator will not charge any fees or recover expenses that are not disclosed in the PDS;

- ▶ To appoint service providers including Portfolio Managers;
- To retire as Responsible Entity on 30 Days written notice or that it can be removed in accordance with the Corporations Act; and
- To terminate the Service by notice to investors, and then to return cash to investors.

Please note that this is not an exhaustive list of the Responsible Entity's rights under the Constitution. In exercising its powers and rights under the Constitution, the Administrator will act consistently with the terms of this PDS.

#### Custodian

Whilst the Custodian holds the legal title to all securities owned within the Service, you retain the beneficial ownership in the investments in your portfolio. The Custodian does not perform any supervisory role and is required to act in accordance with proper instructions received from the Administrator, for example, effecting settlements on behalf of the Service.

The Custodian is required to meet prescribed regulatory and financial requirements. The Administrator may change the custodian at its discretion from time to time. Any liability or responsibility which the Custodian has or may have under the custody arrangements are to the Administrator only. Where there are any investments of the Service which the Administrator elects not to deposit with the Custodian, the Custodian shall have no liability whatsoever in respect of such investments.

As at the date of this PDS, Link Fund Services Pty Limited ABN 44 114 914 215 has been appointed as the Custodian for the Service

## Differences between investing directly and investing in the Service

There are a number of differences between your rights as an investor accessing investments through the Service, and the rights of direct investors in those same investments.

## The key differences are:

	Investing through the Service	Investing directly in the investment	
Available Investments	You will have the benefit of investing in a portfolio of investments that is professionally managed for you. Your portfolio may also include investments in some securities or managed funds that may not be typically available to you directly, for instance managed funds that are only available for wholesale investment.	You may invest in securities or managed funds directly through the ASX or other financial markets.	
Trading and trading costs	You invest through an IDPS-like managed investment scheme whereby trading in Securities or other investment is conducted on a consolidated basis. You will not have your own Holder Identification Number (HIN) or Security Reference Number (SRN).	You invest directly in each relevant security or other investment and hold your own HIN or SRN.	
	Because all trades for every investor are conducted by the Administrator on a consolidated basis, it can take advantage of scale benefits, and, therefore, can charge low transaction costs	You have to pay brokerage fees for each individual trade you make.	
Ownership of your investments	You are the beneficial owner of the investments, but they are registered in the name of the Administrator or the Custodian. Consequently, you do not automatically:  • Receive notices from the issuer of the underlying investments; or	You receive notices directly from an issuer of an investment, including notices of meetings and annual reports and you retain full discretion to exercise voting rights.	
	Have voting rights in relation to the underlying investments.		
Reporting	You receive comprehensive consolidated reporting regarding the investments in your Account which gives you a complete picture of your investment portfolio, and which you can access at any time. You also receive detailed tax reporting to assist in your tax planning and in the preparation of annual tax returns.	You or your adviser are responsible for preparing consolidated reports based on information relating to each investment.	
Withdrawals	The time to withdraw from an underlying investment are in accordance with the administrative requirements of the Service.	Investments and withdrawals are made in accordance with the parameters of the particular investments.	
Corporate Actions	The Administrator can exercise any rights to vote or participate in any investor schemes or proposals that may be available in respect of your investments.	The investor's entitlement under a corporate action is determined by their individual holding and is not affected	
	In dealing with corporate actions, the Administrator will act in the best interests of investors in the Service as a whole, and will generally not be obliged to act on any individual investor's directions.	by the holdings of others.	
Cooling Off	If you decide an investment in the Service is not right for you, you may withdraw your investment within the 14 Day Cooling Off period, and the refund of your investment will be paid in cash. However, the value of your investment is likely to have changed over the period due to market movements and the amount returned to you may be greater or less than the amount you initially invested.	Cooling off rights may apply to certain investments only if you are a retail investor.	

#### Compliance Plan

The Administrator is governed by its Compliance Plan for the Scheme which is lodged with and overseen by ASIC, and audited by the Auditor. The Compliance Plan sets out the measures the Administrator will take to ensure it complies with the Corporations Act, its AFSL and the Constitution.

#### **Auditor**

The independent external auditor is responsible for amongst other things, reviewing financial statements, preparing accounts on behalf of the Scheme, and auditing the Administrator's compliance with its AFSL and its adherence to its Compliance Plan.

## Anti-Money Laundering and Counter-Terrorism Financing ("AML/CTF")

Please note, that in accordance with the requirements of the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth) ("AML Law"), the Administrator may be requested to disclose your personal information to the Australian Transaction Reports and Analysis Centre (AUSTRAC).

The Administrator is required to comply with AML Law, including verifying the identity of investors making applications into the Service. The Administrator cannot accept an application to invest in the Service until satisfied that the identity of the investor has been verified in accordance with AML Law. The processing of applications may be delayed until the requested information is received in a satisfactory form and the identity of the investor is verified.

#### By completing the online application process or any AML forms requested during the application process, you agree that:

- You do not make an application for investment in the Service under an assumed name;
- Any money used by you to invest in the Service is not derived from or related to any criminal activities;
- ▶ Any proceeds of your investment will not be used in relation to any criminal activities;
- ▶ Upon request, you will provide additional information reasonably required for the purpose of AML Law; and
- The Administrator may obtain information about you or any beneficial owner of an investment from third parties if this is necessary to comply with AML Law.

## In order to comply with AML Law, the Administrator may be required to take action, including:

- > Delaying or refusing the processing of any application or withdrawal; or
- Disclosing information that is held about you or any beneficial owner of investments to the relevant regulators of AML Law and may be prevented from informing you that such reporting has taken place; or
- ▶ Requesting additional identification/verification documentation or other information from you to verify your identity or to comply with the AML Law.
- ▶ Where documentation provided is not in English, an English translation must be provided by an accredited translator.

And in any of these circumstances, the Administrator will not be liable to you for any resulting loss.

## Investor identification requirements

The online application process requires you to provide such information in order to verify your identity. This includes your full name, residential address and details of your identification documents (your driver's licence or passport). The verification of individuals will be conducted electronically whereby your details are matched against personal details on Government databases. If you are investing through an SMSF, trust or company, certain additional information (for instance, an ABN or ACN) will be required which must also be verified.

Unless requested, original documents or certified copies are not required to verify your identity.

## Reporting of financial account information on foreign tax residents

Where the Administrator accepts investors who are foreign tax residents, it may be required to comply with the Common Reporting Standards ('CRS') and/or US Foreign Account Compliance Act ('FATCA'). To comply with these requirements, the Administrator will collect certain additional information from you and will disclose such information to the ATO or the US Internal Revenue Service, where required to do so.

### Appointed representatives

The Administrator is required to verify the identity of legal representatives and agents appointed to act on behalf of an investor, and cannot proceed to act on the instructions of a nominated legal representative until such time as this is done. Appointed legal representatives include, but are not limited to, an attorney (appointed under power of attorney) and executors of estates.

## Labour standards, environmental, social and ethical considerations

Unless otherwise indicated in the Investment Menu, Managers are not obliged to take into account labour standards or social, environmental or ethical considerations in making investment decisions.

# Investor Authorisations, Acknowledgments and Declarations

By applying to open an Account, you agree, declare and/or acknowledge that:

#### **Documents**

- You have read this PDS, including Parts A and B and the Investment Menu, as well as the relevant Target Market Determination.
- You have read and agree to the Terms of Use which govern your use of the Service and the information and services provided by the Administrator.
- You have read the Privacy Policy and consent to the handling and disclosure of your personal information as described in the Privacy Policy, and in particular you authorise the Administrator to share summary information regarding your Account with the Manager(s) of your portfolio and any relevant authorised representatives. The Administrator may also share your Account information with your accountant or financial adviser if you request this.
- You agree to be bound by the provisions of the Constitution which governs the operation of the Service.
- Important information regarding the Service will be made available to you by email and/or via your Investor Portal.

#### **Application**

- ▶ All details provided by you in your application are true and correct.
- In making a decision to open an Account, the only information and representations provided by the Administrator are those contained in the PDS and Terms of Use to which this application applies together with any other important information taken to form part of the PDS.
- You are not a US Person as defined under Regulation S of the US federal securities laws.
- You have the capacity and power to make an investment in accordance with the application.
- ▶ Joint applicants (including SMSF trustees) or signatories who allow other investors or signatories to give instructions in relation to their Account, agree that instructions given will bind those other investors or signatories for all transactions in connection with the Account.
- The Administrator may request or require additional personal or customer entity information in order to fulfil its legal obligations. Failure to supply the information punctually may result in the Administrator being prevented by law from carrying out your instructions.
- ▶ The processing of your application may be postponed or delayed while the Administrator verifies and considers information within your application.
- The Administrator will not be familiar with, and is not responsible for being familiar with, the contents of any document that you provide in connection with your Account or subsequent Accounts, for example, trust deeds, partnership agreements, constitutions, governing rules and minutes of resolutions.

### **Investment Authority**

- You authorise the Administrator to administer your portfolio pursuant to the approach described in this PDS.
- Instructions to change investment options may only be submitted by you through your Investor Portal.
- If you have selected a Model Portfolio, you provide the Administrator with an instruction to buy securities on your behalf in accordance with the composition of the Model Portfolio(s) you have selected, and thereafter to implement changes to your portfolio in accordance with changes made by your Portfolio Manager.
- You authorise the Administrator to deduct fees from your Account as described in this PDS, including paying your Portfolio Manager(s) for making investment decisions on your portfolio (which amount is described for each Model Portfolio in the Investment Menu) and paying any relevant fees to a Distributor for the marketing of the Service.

#### General Declarations

- You release the Administrator from all responsibility and liability whatsoever in connection with any action or inaction by it which constitutes or gives rise to an inconsistency with, or breach of, any documents that you provide in connection with this investment, and will indemnify it in respect of any such liability.
- You agree that none of the Administrator, its service providers, your Manager, a Distributor of the Service or their related entities, directors or officers, guarantees the performance of, the repayment of capital from, or income received from, your portfolio.
- You acknowledge that by investing through the Service, you do not have access to some of the rights and entitlements that would otherwise be available to you as a retail investor if you invested in the underlying investments directly. Please refer to "Differences between investing directly and investing in the Service" above for details as to what some of these differences are.

# Glossary

Account means an investor account established through the successful completion of the online application process for the Service.

Account Code means the unique Account identifier you will receive when you open your Account via the online application process.

Auditor means the independent external auditor appointed by OpenInvest; responsible for (amongst other things) reviewing financial statements, preparing accounts on behalf of the Scheme and auditing the Administrator's compliance with its AFSL and its adherence to the Compliance Plan.

Administrator means OpenInvest Limited ACN 614 587 183, AFSL 504 155.

AFSL means Australian Financial Services Licence.

ARSN means Australian Registered Scheme Number.

AML/CTF Laws means the Anti-Money Laundering and Counter Terrorism Financing Act 2006 (Cth) and any supporting Anti-Money Laundering and Counter-Terrorism Financing Rules and Regulations as amended from time to time.

Business Day means an ASX trading day.

Constitution means the constitution for the OpenInvest Portfolio Service ARSN 626 156 052.

Custodian means the company appointed to hold investments in the Service in trust for safe keeping on behalf of all investors.

Distributor means an entity appointed by the Administrator to market a Service, for which role it is entitled to receive payment of a portion of the Management Fee.

ETF means Exchange Traded Fund.

Investment Menu means the description of Model Portfolios and/or other investments that are available for selection.

Investor Portal means the online portal accessible to you once you open an account.

Manager (or Investment Manager or Portfolio Manager) means an entity with direct responsibility for making investment decisions.

Managed Funds mean listed and unlisted managed investment scheme.

Model Portfolio or Model means the Model Portfolios offered under the Service.

Nominated Bank Account means your external bank account, the details of which you provide to the Administrator. All money withdrawn from your Account will be paid into this bank account.

PDS means Part A and Part B of this Product Disclosure Statement, together with the Investment Menu.

OpenInvest means OpenInvest Limited ACN 614 587 183, AFSL 504 155.

Responsible Entity means OpenInvest Limited ACN 614 587 183 in its capacity as the responsible entity of the OpenInvest Portfolio Service, the legal structure through which all Accounts are managed and administered.

Scheme means the OpenInvest Portfolio Service ARSN 628 156 052, an IDPS-like managed investment scheme.

Securities means any ASX-listed CHESS sponsored security, a share or ETF listed on an international exchange and any unlisted investments.

Service means the service as described in Part A of this PDS.